

Partnering with Scorecard for your project



The Residential Efficiency Scorecard

Scorecard is a home energy rating program. An accredited assessor visits a home and uses the Scorecard tool to assess the building's thermal shell and fixed appliances. The tool generates a certificate which includes the home's energy star rating, comfort and appliance efficiency ratings.

An assessment is an effective way to support households to:

- reduce energy costs and carbon emissions
- make homes more comfortable
- improve health outcomes for those with temperature-sensitive conditions.

Scorecard provides an objective and repeatable rating, independent of occupant behaviour and demonstrates the real and measurable environmental benefits of upgrades, ensuring reporting of energy and emissions reductions is quick and easy.

Features of the Scorecard tool

Scorecard is a government supported program, trusted and used by householders across Australia. Scorecard features:

- Trained and accredited assessors
- Cloud based home assessment tool providing accurate, validated home assessments.
- Robust quality controls and health and safety protections.
- Access to the Scorecard community, including bulletins that can reach assessors and stakeholders.
- An ever-growing database detailing current building performance and improvement opportunities held on a privacy protected database.

Scorecard has been used in a variety of projects to understand and improve the energy, comfort and emissions performance of homes and apartments*. Scorecard can also be used to support householders to electrify or improve the health of their homes.

Make the most out of Scorecard for your project

First, it's important to establish what outcomes your project intends to achieve, decide what success will look like and how it will be measured. Scorecard has supported many projects and through this experience can assist you to reduce delivery costs.

Maximising Scorecard features

There are some key Scorecard features outlined below, that are designed to support project delivery and reduce costs.

Government accredited assessors

Scorecard assessors are home energy efficiency experts skilled at supporting households to improve their energy consumption, emissions and home comfort. They provide customised upgrade recommendations and link households to available subsidies and rebates, maximising benefits and avoiding unnecessary expense.

Assessors' expertise and support successfully drives upgrades with 89% of households reporting they are taking action as a result of their Scorecard assessment**.

*Where there are no shared heating and cooling systems.

** [Independent survey of Scorecard customers 2025](#)

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Supporting household electrification

The Scorecard tool includes an electric only option. This means the tool will generate electric only upgrade recommendations.

This feature is supported by consumer facing communications products designed to help householders understand the benefits of home electrification. These resources include:

- [A series of case story videos](#)
- [An animated video](#)
- [Social media posts](#)
- [Website content](#)
- [An all-electric fact sheet](#)

Tag your project

The Scorecard tool allows an assessor to enter a project tag or code into each assessment associated with your project. This allows the assessment data associated with a project, to be quickly and easily identified.

The value of variation reports

Most projects benefit from understanding and using the variation reporting feature of Scorecard. Scorecard assessors can produce up to 10 variation reports for each assessment. The variation report models the impact of upgrades on a home's energy efficiency star and comfort ratings.

Variations reports can help you identify the best value energy efficiency upgrades for each household optimising project benefits and costs.

Scorecard data reporting capabilities

Data reporting is critical to project success. Scorecard enables accurate understanding and evaluation of project outcomes. The Scorecard tool can generate a report of your projects assessment data. This data is downloaded in CSV format and can be used to model a range of factors including:

- the average annual energy costs of the major fixed appliances
- the average annual greenhouse gas emissions of the major fixed appliances
- the energy and greenhouse gas savings of upgrades
- the different types of housing stock in an area.

To access Scorecard data please complete the Scorecard data application form available for download, here: [Using Scorecard in your program, project or policy work](#)

Additional resources

We recommend reading the [Learnings from the Energy Savvy Upgrades program for vulnerable householders report](#) which provides a blueprint to support the planning and implementation of household energy efficiency programs at any scale. The report includes clear information about program design, lessons learned and implementation recommendations.

For more information about the benefits of energy rating tools, including international best practice research findings, please visit: [Scorecard Publications](#)

Get in touch

Scorecard would like to help you set your project up for success so please get in touch with the team: scorecard@deeca.vic.gov.au

For more information about Scorecard, visit homescorecard.gov.au.

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